

Performance Requirements Summary

FUNCTIONAL AREA/ WEIGHT	PERFORMANCE STANDARD	PERFORMANCE MEASURE	METHOD OF SURVEILLANCE	ACCEPTABLE QUALITY LEVEL	WITHHOLDING CRITERIA
<p><b>Administration and Management (10%)</b></p> <p>(Addresses facility policy development, internal inspection and reviews, detainee records, administration and orientation, personal property and monies, release and accommodations for the disabled)</p>	<p>Accommodations for the Disabled, 4-ALDF-6B-04, 4-ALDF-6B-07</p>	<p>Performance measures are reflected in the monitoring instrument that accompanies each standard or in the supplemental performance monitoring tool issued by the COTR</p>	<ul style="list-style-type: none"> <li>• Annual review of facility using Detention Management Control Program (DCMP) procedures and based upon the performance standard</li> <li>• Periodic reviews in accordance with the contract performance monitoring tool (see attached)</li> <li>• Monthly review of corrective action plan results.</li> <li>• Ad-hoc reviews as needed</li> <li>• Review of service provider's quality control program monitoring reports</li> <li>• CDRs</li> </ul>	<p>Performance fully complies with all elements of standard at a level no less than acceptable (see Section 7 of the QASP)</p>	<p>A rating of Deficient on any three of the standards will result in a 10% withholding in the monthly invoiced per-diem day rate until compliance with the standard is established.</p> <p>A rating of At-Risk on any of the standards will result in a 10% withholding in the monthly invoiced per-diem day rate until compliance with the standard is established.</p>
	<p>Contractor Quality Control/ Assurance Program (Contract) 4-ALDF-7D-02</p>				
	<p><a href="http://www.ice.gov/dolib/partners/dro/opsmanual/admiss.pdf">Admission and Release/Orientation</a> (ICE Standard)</p>				
	<p><a href="http://www.ice.gov/dolib/partners/dro/opsmanual/DententFiles.pdf">Detainee Records/ Detention Files</a> (ICE Standard)</p>				
	<p><a href="http://www.ice.gov/dolib/partners/dro/opsmanual/handbk.pdf">Detainee Handbook</a> (ICE Standard)</p>				
	<p><a href="#">Internal Inspections and/or Reviews/ Detention Management &amp; Control Program</a> (ICE Standard)</p>				
	<p><a href="http://www.ice.gov/dolib/partners/dro/opsmanual/fundprop.pdf">Funds &amp; Personal Property</a> (ICE Standard)</p>				

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	Policy Development and Monitoring 4-ALDF-7D-06				
<p><b>Health Care (15%)</b></p> <p>(Addresses overall access to routine, chronic health care, mental health, emergency health and dental services provided by the institution)</p>	<p>Communicable Disease 4-ALDF-4C-</p> <p><a href="http://www.ice.gov/dolib/partners/dro/ops/manual/hunger.pdf">Detainee Hunger Strikes</a> (ICE Standard)</p> <p><a href="http://www.ice.gov/dolib/partners/dro/ops/manual/medical.pdf">Experimental Research 4-ALDF-4D-18</a></p> <p><a href="http://www.ice.gov/dolib/partners/dro/ops/manual/medical.pdf">Medical, Dental, and Mental Health Appraisals/Medical Care</a> (ICE Standard)</p> <p><a href="http://www.ice.gov/dolib/partners/dro/ops/manual/suciprev.pdf">Suicide Prevention</a> (ICE Standard)</p> <p><a href="http://www.ice.gov/dolib/partners/dro/ops/manual/terminal.pdf">Terminal Illness, Advanced Directives and Death</a> (ICE Standard)</p>	<p>Performance measures are reflected in the monitoring instrument that accompanies each standard or in the supplemental performance monitoring tool issued by the COTR</p>	<ul style="list-style-type: none"> <li>• Annual review of facility using Detention Management Control Program (DCMP) procedures and based upon the performance standard</li> <li>• Periodic reviews in accordance with the attached performance monitoring tool</li> <li>• Monthly review of corrective action plan results.</li> <li>• Ad-hoc reviews as needed</li> <li>• CDRs</li> </ul>	<p>Performance fully complies with all elements of standard at a level no less than acceptable (see Section 7 of the QASP)</p>	<p>A rating of Deficient on any two of the standards will result in a 15% withholding in the monthly invoiced per diem day rate until compliance with the standard is established.</p> <p>A rating of At-Risk on any of the standards will result in a 15% withholding in the monthly invoiced per-diem day rate until compliance with the standard is established.</p>

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<p style="text-align: center;"><b>Security and Control (25%)</b></p> <p>(Addresses post orders, permanent logs, security features, security inspections, control of contraband, detainee searches, detainee accountability, use of force, non-routine use of restraints, tool and equipment control, detainee discipline, supervision for special housing, contingency and emergency plans)</p>	Detainee Searches 4-ALDF-2C-01-06	Performance measures are reflected in the monitoring instrument that accompanies each standard or in the supplemental performance monitoring tool issued by the COTR	<ul style="list-style-type: none"> <li>• Monthly review of corrective action plan results.</li> <li>• Ad-hoc reviews as needed</li> <li>• CDRs</li> <li>• Review of service provider's quality control program monitoring reports and output data</li> </ul>	Performance fully complies with all elements of standard at a level no less than acceptable (see Section 7 of the QASP)  A rating of Deficient on any three of the standards will result in a 25% withholding in the monthly invoiced per-diem day rate until compliance with the standard is established.	A rating of Deficient on any two of the standards will result in a 15% withholding in the monthly invoiced per-diem day rate until compliance with the standard is established.  A rating of At-Risk on any of the standards will result in a 25% withholding in the monthly invoiced per-diem day rate until compliance with the standard is established.
	<a href="http://www.ice.gov/doolib/partners/dro/opsmanual/popula.pdf">Detainee Accountability &amp; Supervision / Population Counts</a> (ICE Standard)				
	<a href="http://www.ice.gov/doolib/partners/dro/opsmanual/useoffor.pdf">Use of Force</a> (ICE Standard)				
	<a href="http://www.ice.gov/doolib/partners/dro/opsmanual/detTransStdfi.pdf">Detainee Transfers</a> (ICE Standard)				
	<a href="http://www.ice.gov/doolib/partners/dro/opsmanual/toolcnt.pdf">Tool and Equipment Control</a> (ICE Standard)				
	Weapon Control 4-ALDF-2B-04, 4-ALDF-2B-08, 4-ALDF-7B-14				
	<a href="http://www.ice.gov/doolib/partners/dro/opsmanual/discip.pdf">Detainee Discipline</a> (ICE Standard)				
	<a href="http://www.ice.gov/doolib/partners/dro/opsmanual/smu_adm.pdf">Special Management Unit- Administrative Segregation</a> (ICE Standard)				

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	Special Management Unit-Disciplinary Segregation (ICE Standard) ( <a href="http://www.ice.gov/doclub/partners/dro/opsmanual/smu_dis.pdf">http://www.ice.gov/doclub/partners/dro/opsmanual/smu_dis.pdf</a> )				
	Contingency/Emergency Plan (ICE Standard) ( <a href="http://www.ice.gov/doclub/partners/dro/opsmanual/emeege.pdf">http://www.ice.gov/doclub/partners/dro/opsmanual/emeege.pdf</a> )				
	Hold Rooms in Detention Facilities (ICE Standard) ( <a href="http://www.ice.gov/doclub/partners/dro/opsmanual/holdm.pdf">http://www.ice.gov/doclub/partners/dro/opsmanual/holdm.pdf</a> )				
	Control of Contraband (ICE Standard) ( <a href="http://www.ice.gov/doclub/partners/dro/opsmanual/contra.pdf">http://www.ice.gov/doclub/partners/dro/opsmanual/contra.pdf</a> )				
	Post Orders (ICE Standard)( <a href="http://www.ice.gov/doclub/partners/dro/opsmanual/postord.pdf">http://www.ice.gov/doclub/partners/dro/opsmanual/postord.pdf</a> )				
	Permanent Logs 4-ALDF-2A-11				
	Security Features (ICE Standard) ( <a href="http://www.ice.gov/doclub/partners/dro/opsmanual/keylock.pdf">http://www.ice.gov/doclub/partners/dro/opsmanual/keylock.pdf</a> )				
	Security Inspections and/or Reviews (ICE Standard) ( <a href="http://www.ice.gov/doclub/partners/dro/opsmanual/secuinsp.pdf">http://www.ice.gov/doclub/partners/dro/opsmanual/secuinsp.pdf</a> )				
	Sexual Assault 4-ALDF-4D-22-8				

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	<a href="http://www.ice.gov/dolib/partners/dro/opsmanual/transp.pdf">Transportation (Land Transportation) (ICE Standard) (http://www.ice.gov/dolib/partners/dro/opsmanual/transp.pdf)</a>				
	Weapons Control 4-ALDF-2B-04, 4-ALDF-2B-08, 4-ALDF-7B-14				
<p><b>Food Service (10%)</b>  (Addresses basic sanitation and adequacy of varied meals and special diets provided to detainees)</p>	<a href="http://www.ice.gov/dolib/partners/dro/opsmanual/envirom.pdf">Environmental Health &amp; Safety (ICE Standard) (http://www.ice.gov/dolib/partners/dro/opsmanual/envirom.pdf)</a>	Performance measures are reflected in the monitoring instrument that accompanies each standard or in the supplemental performance monitoring tool issued by the COTR	<ul style="list-style-type: none"> <li>• Annual review of facility using Detention Management Control Program (DCMP) procedures and based upon the performance standard</li> <li>• Periodic review in accordance with the attached performance monitoring tool</li> <li>• Monthly review of corrective action plan results.</li> <li>• Ad-hoc reviews as needed</li> <li>• CDRs</li> </ul>	Performance fully complies with all elements of standard at a level no less than acceptable (see Section 7 of the QASP)	<p>A rating of Deficient on any of the standards will result in a 10% withholding in the monthly invoiced per-diem day rate until compliance with the standard is established.</p> <p>A rating of At-Risk on any of the standards will result in a 10% withholding in the monthly invoiced per-diem day rate until compliance with the standard is established.</p>
<a href="http://www.ice.gov/dolib/partners/dro/opsmanual/FoodService.pdf">Food Service Standards (ICE Standard) (http://www.ice.gov/dolib/partners/dro/opsmanual/FoodService.pdf)</a>					

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<p align="center"><b>Staff and Detainee Communication (2.5%)</b></p> <p align="center">(Addresses methods of communicating with detainees, detention/correctional staff training in diversity, and the detainee grievance process)</p>	<p><a href="http://www.ice.gov/doclib/partners/dro/opsmanual/griev.pdf">Detainee Grievances</a> (ICE Standard)</p>	<p>Performance measures are reflected in the monitoring instrument that accompanies each standard or in the supplemental performance monitoring tool issued by the COTR</p>	<ul style="list-style-type: none"> <li>• Annual review of facility using Detention Management Control Program (DCMP) procedures and based upon the performance standard</li> <li>• Periodic reviews in accordance with the attached performance monitoring tool</li> <li>• Monthly review of corrective action plan results.</li> <li>• Ad-hoc reviews as needed</li> <li>• CDRs</li> </ul>	<p>Performance fully complies with all elements of standard at a level no less than acceptable (see Section 7 of the QASP)</p>	<p>A rating of Deficient on any two of the standards will result in a 2.5% withholding in the monthly invoiced per-diem day rate until compliance with the standard is established.</p> <p>A rating of At-Risk on any of the standards will result in a 2.5% withholding in the monthly invoiced per-diem day rate until compliance with the standard is established.</p>
	<p>Diversity Training 4-ALDF-6A-08, 4-ALDF-7B-10</p>				
	<p><a href="http://www.ice.gov/doclib/partners/dro/opsmanual/Staff.Detainee.Communication.pdf">Staff Detainee Communication</a> (ICE Standard)</p>				
<p align="center"><b>Safety and Sanitation (10%)</b></p> <p align="center">(Addresses the adequacy of fire safety programs, the control of dangerous materials, the general facility environment (including air quality, noise levels, and sanitation and hygiene programs), the adequacy of clothing and bedding, and from infectious diseases)</p>	<p><a href="http://www.ice.gov/doclib/partners/dro/opsmanual/fenvirom.pdf">Environmental Health &amp; Safety</a> (ICE Standard)</p>	<p>Performance measures are reflected in the monitoring instrument that accompanies each standard or in the supplemental performance monitoring tool issued by the COTR</p>	<ul style="list-style-type: none"> <li>• Annual review of facility using Detention Management Control Program (DCMP) procedures and based upon the performance standard</li> <li>• Periodic reviews in accordance with the attached performance monitoring tool</li> <li>• Monthly review of corrective action plan results.</li> <li>• Ad-hoc reviews as needed</li> <li>• CDRs</li> </ul>	<p>Performance fully complies with all elements of standard at a level no less than acceptable (see Section 7 of the QASP)</p>	<p>A rating of Deficient on any two of the standards will result in a 10% withholding in the monthly invoiced per-diem day rate until compliance with the standard is established.</p> <p>A rating of At-Risk on any of the standards will result in a 10% withholding in the monthly invoiced per-diem day rate until compliance with the standard is established.</p>
	<p><a href="http://www.ice.gov/doclib/partners/dro/opsmanual/cloth.pdf">Clothing and Bedding</a> (ICE Standard)</p>				

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<p style="text-align: center;"><b>Services and Programs (10%)</b></p> <p>(Addresses detainee security classification, religious practices, work assignments, availability of exercise programs, access to legal materials, access to legal representation, access to a telephone, the handling of detainee mail and other correspondence, and visitation privileges)</p>	<p><a href="http://www.ice.gov/dolib/partners/dro/ops/manual/legal.pdf">Access to Legal Material</a> (ICE Standard)</p>	<p>Performance measures are reflected in the monitoring instrument that accompanies each standard or in the supplemental performance monitoring tool issued by the COTR</p>	<ul style="list-style-type: none"> <li>• Annual review of facility using Detention Management Control Program (DCMP) procedures and based upon the performance standard</li> <li>• Periodic reviews in accordance with the contract performance monitoring tool (see attached)</li> <li>• Monthly review of corrective action plan results.</li> <li>• Ad-hoc reviews as needed</li> <li>• Review of service provider's quality control program monitoring reports</li> <li>• CDRs</li> </ul>	<p>Performance fully complies with all elements of standard at a level no less than acceptable (see Section 7 of the QASP)</p>	<p>A rating of Deficient on any three of the standards will result in a 10% withholding in the monthly invoiced per-diem day rate until compliance with the standard is established.</p> <p>A rating of At-Risk on any of the standards will result in a 10% withholding in the monthly invoiced per-diem day rate until compliance with the standard is established.</p>
	<p><a href="http://www.ice.gov/dolib/partners/dro/ops/manual/classif.pdf">Classification, Review, and Housing</a> (ICE Standard)</p>				
	<p><a href="http://www.ice.gov/dolib/partners/dro/ops/manual/corresp.pdf">Detainee Mail &amp; Correspondence</a> (ICE Standard)</p>				
	<p><a href="http://www.ice.gov/dolib/partners/dro/ops/manual/grplegal.pdf">Group Legal Representation</a> (ICE Standard)</p>				
	<p><a href="http://www.ice.gov/dolib/partners/dro/ops/manual/marreq.pdf">Marriage Requests</a> (ICE Standard)</p>				
	<p><a href="http://www.ice.gov/dolib/partners/dro/ops/manual/escort.pdf">Non-Medical Emergency Escorted Trips</a> (ICE Standard)</p>				
	<p><a href="http://www.ice.gov/dolib/partners/dro/ops/manual/recreat.pdf">Recreation</a> (ICE Standard)</p>				

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	<p>Religious Practices (ICE Standard) (<a href="http://www.ice.gov/dolib/partners/dro/opsmanual/cloth.pdf">http://www.ice.gov/dolib/partners/dro/opsmanual/cloth.pdf</a>)</p> <p>Telephone Access (ICE Standard) (<a href="http://www.ice.gov/dolib/partners/dro/opsmanual/teleacc.pdf">http://www.ice.gov/dolib/partners/dro/opsmanual/teleacc.pdf</a>)</p> <p>Voluntary Work Program (ICE Standard) (<a href="http://www.ice.gov/dolib/partners/dro/opsmanual/work.pdf">http://www.ice.gov/dolib/partners/dro/opsmanual/work.pdf</a>)</p> <p>Visitation Privileges (ICE Standard) (<a href="http://www.ice.gov/dolib/partners/dro/opsmanual/visit.pdf">http://www.ice.gov/dolib/partners/dro/opsmanual/visit.pdf</a>)</p>				
<p><b>Workforce Integrity (15%)</b></p> <p>(Addresses the adequacy of the detention/correctional officer hiring process, staff training and licensing/certification and adequacy of systems to report and address staff misconduct)</p>	<p>Staff Background and Reference Checks (Contract) 4-ALDF-7B-03</p> <p>Staff Misconduct 4-ALDF-7B-01</p> <p>Staffing Pattern Compliance within 10% of required (Contract) 4-ALDF-2A-14</p> <p>Staff Training, Licensing, and Credentialing (Contract) 4-ALDF-4D-05, 4-ALDF-7B-05, 4-ALDF-7B-08</p>	<p>Performance measures are reflected in the monitoring instrument that accompanies each standard or in the supplemental performance monitoring tool issued by the COTR</p>	<ul style="list-style-type: none"> <li>• Annual review of facility using Detention Management Control Program (DCMP) procedures and based upon the performance standard</li> <li>• Periodic reviews in accordance with the attached contract performance monitoring tool</li> <li>• Monthly review of corrective action plan results.</li> <li>• Ad-hoc reviews as needed</li> <li>• CDRs</li> </ul>	<p>Performance fully complies with all elements of standard at a level no less than acceptable (See section 7 of the QASP)</p>	<p>A rating of Deficient on any three of the standards will result in a 15% withholding in the monthly invoiced per-diem day rate until compliance with the standard is established.</p> <p>A rating of At-Risk on any of the standards will result in a 15% withholding in the monthly invoiced per-diem day rate until compliance with the standard is established.</p>



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<p style="text-align: center;"><b>Detainee Discrimination (2.5%)</b></p> <p style="text-align: center;">(Addresses the adequacy of policies and procedures to prevent discrimination against detainees based on their gender, race, religion, national origin, or disability)</p>	<p>Discrimination Prevention 4-ALDF- 6B-02-03</p>	<p>Performance measures are reflected in the monitoring instrument that accompanies each standard or in the supplemental performance monitoring tool issued by the COTR</p>	<ul style="list-style-type: none"> <li>• Annual review of facility using Detention Management Control Program (DCMP) procedures and based upon the performance standard</li> <li>• Periodic reviews in accordance with the attached performance monitoring tool (see attached)</li> <li>• Monthly review of corrective action plan results.</li> <li>• Ad-hoc reviews as needed</li> <li>• CDRs</li> </ul>	<p>Performance fully complies with all elements of standard at a level no less than acceptable (see Section 7 of the QASP)</p>	<p>A rating of Deficient on the standards will result in a 2.5% withholding in the monthly invoiced per-diem day rate until compliance with the standard is established.</p> <p>A rating of At-Risk on any of the standards will result in a 2.5% withholding in the monthly invoiced per-diem day rate until compliance with the standard is established.</p>