

APPENDIX B

MSI FRAUD AND RECOVERY PROGRAM

The MSI program has limited resources. In order to maximize reimbursement rates, providers of care need to collect from any liable third party payer for medical services provided to an MSI eligible as directed below. Third party payers may include Medi-Cal, Workers Compensation, liability lawsuits, and private insurance, or any other third-party payer.

The Fiscal Intermediary acts as the recovery agent to pursue reimbursement of claims paid for MSI patients later determined to be eligible for Medi-Cal or other primary other insurance.

MSI does not coordinate benefits. Therefore, MSI may not be secondary to any payer and is strictly a program of last resort. Should a provider receive a payment from another payer in addition to payment from MSI, the provider is obligated to reimburse MSI the amount MSI paid to the provider. If the patient becomes retroactively eligible under another payer, such as Medi-Cal or Medicare, MSI or MSI's recovery agent may request reimbursement for any dates of services that fall under the other payer's eligibility period.

Every month, MSI performs an eligibility check of its full population against the State's Medi-Cal program. Therefore, if points are issued to a hospital when MSI finds there to be other coverage for the date of service in question, the hospital has the responsibility to reimburse MSI the dollar value of the points to the Fiscal Intermediary. If the hospital discovers other coverage through its own efforts, hospital must notify MSI's fiscal intermediary so it can retract any point values issued for dates of services in question.

In cases where an MSI eligible receives a liability settlement, the providers may shall NOT pursue collection of ~~100% of their allowed~~ charges for services provided on or before December 31, 2013. The Fiscal Intermediary must be notified of any third party settlement.

If any Provider (except Skilled Nursing Facilities) receives reimbursement from ~~a third-party settlement or~~ Medi-Cal for services reimbursed, said provider must reimburse the Fiscal Intermediary an amount equal to the MSI payment ~~or the third-party settlement, whichever is less~~. If an MSI contracted Skilled Nursing Facility (SNF) received reimbursement from ~~a third-party settlement or~~ Medi-Cal, the SNF shall reimburse the Fiscal Intermediary an amount equal to the lesser of the payments received.

All Providers must cooperate with the Fiscal Intermediary in recovering these costs.

Note: Providers must furnish Program's designated recovery agent such records and documentation as reasonably required to maintain centralized data collection and referral services in support of third-party revenue recovery activities.

Providers who have concerns about possible patient fraud may call and leave information on the **MSI program's confidential Fraud line at: (714) 834-3557, option 5**