

Things to Remember:

- Electronic Payment options include EFT via ACH Credit/Debit or by credit card
- Electronic Payments are faster, more accurate and less expensive to process than paper checks
- Employers save time and money by sending electronic payments
- CSS Employer Portal offers an easy & secure way to electronically communicate child support information and documents
- Child support families receive payments faster and more consistently when employers pay electronically.



Did You Know?

The Federal Office of Child Support Enforcement has developed an electronic Income Withholding Order (e-IWO) process. For more information, visit our website and click on the Popular Link, e-IWO.

Pursuant to California Family Code §17309.5, if an employer pays taxes electronically to the Franchise Tax Board (FTB) or the Employment Development Department (EDD), then child support payments are required to be sent to the SDU using EFT.

Have Questions? Contact Us

Email

EmployerQuestions@css.ocgov.com

Online

www.css.ocgov.com

(Click on the Employer tab)

Phone 866-901-3212

Fax 714-347-8200

Mailing Address

P.O. Box 22099

Santa Ana, CA 92702

Pay Online

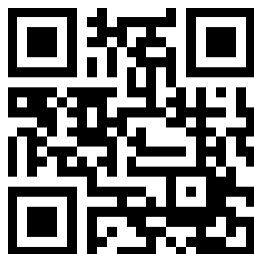
California State Disbursement Unit (SDU)

www.casdu.com



Search

OC Department of Child Support Services



Electronic Payments

Information for Employers



Orange County
Department of
Child Support Services

Steven Eldred, Director

Electronic Payment Options

The California State Disbursement Unit (SDU) is the single payment processing center for all California child support payments. The SDU provides the following electronic payment options for employers:

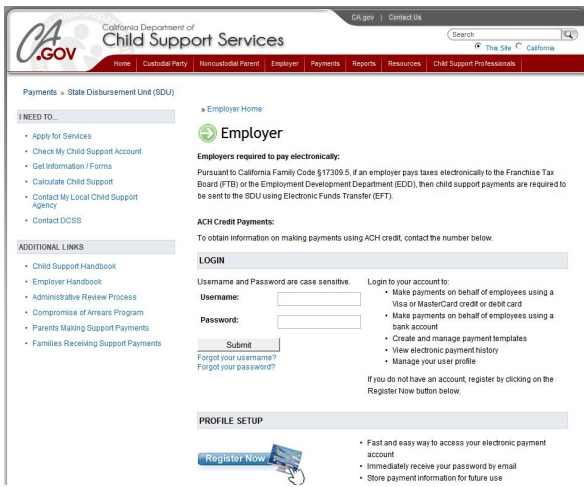
Electronic Funds Transfer (EFT) via Automated Clearing House (ACH) Credit:

This service allows employers to work with their financial institution to automatically transmit child support payments, along with child support income withholding data, using the ACH network.

EFT-ACH Debit or by Credit Card:

This free service allows employers to make payments by electronic debit from a checking or savings account, or with a Visa or MasterCard credit or debit card.

Visit www.casdu.com (click on the employer tab)



The screenshot shows the 'Employer Home' page on the California Department of Child Support Services website. It includes a navigation menu with links for Home, Custodial Party, Noncustodial Parent, Employer, Payments, Reports, Resources, and Child Support Professionals. The main content area is titled 'Payments - State Disbursement Unit (SDU)' and features a 'NEED TO...' section with links for applying for services, checking support accounts, getting information/forms, calculating child support, and contacting local child support agencies. There is also an 'ADDITIONAL LINKS' section with links to the child support handbook, employer handbook, administrative review process, compromise of arrears program, parents making support payments, and families receiving support payments. A 'REGISTER NOW' button is prominently displayed at the bottom.

Benefits of Electronic Payments

Electronic payment submission saves employers time and money by reducing the work related to processing paper checks. Electronic payment submission:

- Eliminates the cost of printing paper checks and supporting documents
- Reduces payment cycle to less than two days
- Reduces check handling and processing costs
- Eliminates lost checks and mail delays
- Reduces the risk of theft and fraud
- All electronic payment transactions are secure

As a registered employer through SDU's website, you can manage your account to:

- Create and manage payment templates
- Store bank account or credit/debit card information
- Store employee child support information
- Make payments on behalf of employees using a Visa or MasterCard credit/debit card or bank account
- Combine multiple payments into a single transaction
- View your payment history & user profile

Benefit to child support families:

- Speeds child support payments to custodial parents
- Non-custodial parents receive credit for timely payments, reducing interest charges

How do I Register?

Registration is fast and easy, and will save you time and money. Register for an employer electronic payment account by visiting SDU's website, www.casdu.com or call 1-866-901-3212, select option 1. You will need your Federal Employer Identification Number (FEIN) and contact information. You will be required to enter a user name and password.

Orange County Employer Portal

Orange County Department of Child Support Services' (CSS) Employer Portal is the most efficient way to communicate with CSS. Submit Income Withholding and Medical Support response forms electronically or retrieve documents transmitted by CSS.

- Faster and easier communication
- Secure two-way electronic communication
- Eliminate postal service delays
- Reduce cost of postage, envelopes and staff resources
- Fast customer support provided by Employer Express Team Staff

Visit www.css.ocgov.com (click on the employer tab)



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