



# COUNTY OF ORANGE HEALTH CARE AGENCY

## HEALTH DISASTER MANAGEMENT EMERGENCY MEDICAL SERVICES

**MARK REFOWITZ**  
DIRECTOR

**RONALD B. NORBY**  
DEPUTY AGENCY DIRECTOR  
MEDICAL SERVICES

**HOLLY A. VEALE**  
CHIEF, MEDICAL SERVICES OPERATIONS

**TAMMI McCONNELL RN, MSN**  
EMS PROGRAM MANAGER

405 W FIFTH STREET, SUITE 301  
SANTA ANA, CALIFORNIA 92701

TELEPHONE: 714- 834-3500  
FAX: 714- 834-3125

August 7, 2012

To: **OCEMS Policy & Procedure Manual Holders**

From: **Kathy Hiller, Office Supervisor**

Subject: **Policy Updates**

---

The following policies have been updated in the Orange County Emergency Medical Services Policy & Procedure Manual:

000.00 Policies & Procedures Index  
150.20 EMS Quality Assurance Board Membership  
200.00 Licensed Air & Ground Ambulance Services  
714.00 Maximum Emergency Ground Ambulance Rates  
720.00-312 Ground Emergency Ambulance Service Rates

These policies and procedures are posted on our webpage at:

**<http://www.ochealthinfo.com/medical/ems/>**

If you have any questions regarding revisions to the Policy & Procedure Manual, please contact Jane Elder, ALS Coordinator, at (714) 834-2926.

Distribution:

- OCEMS Staff
- Base Hospital Coordinators
- Trauma Coordinators
- ED Nurse Supervisors
- Fire Chiefs
- Fire Paramedic Coordinators
- Saddleback Paramedic Training
- EMT Training Schools
- Ground & Air Ambulance Services

◆ Other EMS Agencies:

Imperial, Los Angeles, San Bernardino, San Diego

◆ Others:

Julie Puentes, Hospital Association-OC  
Robert Stoffel, OC Communications  
Art Thompson, RN, Employee Health Bldg. 600-B  
Dale Blasofsel, Investigator (State EMS Authority)  
City of La Habra, Attn: City Clerk  
Jeff Carnes, Capt., San Onofre Fire Dept.